Juvi James

2/5 Maroona rd, Carnegie, VIC 3163
Mobile No: +61- 493857426 | Email: juvijames@gmail.com |
| LinkedIn id: https://www.linkedin.com/in/juvi-james-805028/ |

Summary

Master's student in Business Analytics with hands-on experience in implementation projects, working with SAP, Power BI, Tableau, and Excel. Passionate about data driven decision making, analytics, and problem solving. Proven ability to identify opportunities for improvement, develop actionable plans, and drive desired outcomes. Strong track record of collaborating effectively in team environments and communicating complex insights clearly. Committed to continuous learning and leveraging data to create business impact. Currently seeking internship opportunities to apply and expand my skills in data analytics and business intelligence.

Skills

Programming Languages - Python, R, SQL, and Java
Business intelligence and visualization- Power BI, Tableau
Enterprise systems and Tools- SAP, Salesforce, Microsoft Office

Certification

- Certified Application Associate - Extended Warehouse Management with SAP S/4HANA (1909)
- Certified Application Associate - Transportation Management with SAP S/4HANA
- Microsoft Power BI (PL-300)- In progress

Experience

Infosys, India | Senior Associate Consultant   **Sep 2020 – Mar 2024**
Duration (3 years 7 months)

- + Worked on various implementation projects, configuring and optimising enterprise systems to streamline business operations, including SAP modules (SD, MM, EWM) and other integrated solutions.
- + Lead client meetings throughout the implementation process, gathering business requirements, aligning project goals, and ensuring seamless execution of processes.
- + Facilitated follow-up meetings to track progress, address challenges, and align stakeholders on key decisions, ensuring smooth adoption and operational efficiency.
- + Collaborated with stakeholders to gather business requirements, translating them into functional and technical specifications while identifying potential risks.
- + Utilized Power BI to create interactive dashboards, providing insights into business performance, operational trends, and potential risk factors.
- + Supported process improvements by analysing transactional data, identifying inefficiencies, and mitigating operational risks.
- + Conducted user acceptance testing and provided end-user training, ensuring seamless adoption of provided solutions while addressing security and compliance concerns.

+ Created comprehensive documentation for system configurations, business workflows, risk assessments, and best practices.

Education

Master of Business Analytics   **Mar 2024 - Nov 2025(expected)**
Deakin University, Australia

Master of Business Administration   **Jun 2018 - Mar 2020**
Loyola Institute of Business Administration, India

Bachelor of Technology (Computer Science and Engineering)   **Jul 2014 - Jun 2018**
Anna University, India
Achieved first class with an overall average of 71%

Achievements

Infosys ltd
+ Received the "Insta" award Q3'2021, for consistently maintaining high quality and driving process improvement initiatives within projects.

Volunteering & Leadership

+ Assisted in organizing student orientation events, managing stalls, and ensuring smooth logistics (Deakin University).

Referees

Jewel James- Data and AI Senior Consultant (Deloitte, Melbourne)